



Adult Social Care Select Committee  
26 June 2014

**Developing a response to the Care Act's requirements in relation to people who fund their own care – 'Self Funder Strategy'**

**Purpose of the report:** Policy Development and Review

To enable the Adult Social Care Select Committee to evaluate progress to date in developing the strategy and the refresh of the Information and Advice Strategy, and to input to them.

**Key Points:**

1. This report focuses on two key elements of the Care Act 2014 which are inextricably linked: The reforms of the way that people pay for care and support and the provision of information and advice.

**Changes to the way that people will fund their care and support – To be implemented from April 2016**

2. The reform of the way that people pay for their care and support will have some of the biggest impacts of the Care Act in Surrey. They include the introduction of a lifetime 'cap' on the cost of care an individual will pay.
3. Surrey has one of the highest percentages of people who fund their own care and support in the country. Consequently, it is expected that the funding reforms will create a large increase in demand for care and support assessments.
4. As a response to the cap on care costs and expected increase in demand we are developing an '**Assessment and Review Strategy**' (a more accurate title than 'Self Funder Strategy'). It will create expanded assessment and review capacity.
5. Appendix 1, Business Case, contains details of how we are developing the strategy.
6. A pivotal part of the development of the strategy is the Elmbridge pilot. It will focus on assessment and review processes and how they can be

delivered by the options outlined in the business case. Further details of the pilot are outlined in Annexe A of the Business Case.

7. Working with third parties to create additional capacity within the adult social care system in Surrey, which contributes to three of the options within the business case, is a relatively new approach and requires robust monitoring and evaluation.
8. The evaluation criteria for the pilot will be crucial in ensuring that the strategy provides the best solution to meeting increased demand for adult social care. The proposed criteria can be found on page 30 of Appendix 1 – The Business Case.

### **Refreshing the Information and Advice Strategy**

9. The full draft Information and Advice strategy document can be found in Appendix 2. The sections in the draft document in bold Italic font are areas currently not resourced or where we are reviewing resourcing implications.
10. The Care Act 2014 details specific requirements that need to be implemented at a local level. It also sets out areas where we must provide information and advice, specifically:
  - What types of care and support are available
  - The range of care and support services available
  - What processes local people need to use to get the care and support that is available
  - Where local people can find independent financial advice about care and support and help them to access it
  - How people can raise concerns about the safety or wellbeing of someone who has care and support needs.
11. The measures that are proposed for the ongoing strategic commitment to information and advice services are:
  - Increase the number of unique visitors to Surrey Information Point by 25%, by the end of March 2015
  - Increase by 57% the number of people accessing information and advice services, expert advisors or signposting to advice (based on contracts with Surrey Independent Living Council and Surrey Disabled People's Partnership, Age UK, covering Hubs service, benefits advice, brokerage and advocacy)
  - Monitor progress against agreed milestones, detailed in the strategy.

## 12. Recommendations:

13. In relation to the Assessment and Review Strategy the Adult Social Care Select Committee is asked to recommend that:

- The pilot evaluation criteria are endorsed
- The outcome of the pilot and draft strategy are presented to the Adult Social Care Select Committee in December.

14. In relation to the Information and Advice Strategy the Adult Social Care Select Committee is asked to recommend that:

- The strategic direction for ensuring residents in Surrey have universal access to information and advice, is endorsed.
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### **Sources/background papers:**

[Care Act 2014](#)

[Department of Health Care Bill factsheets](#)

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